



TEXAS

## **HEALTH OCCUPATIONS ANNUAL REPORT** FOR FISCAL YEAR 2025

**House Licensing and Administrative Procedures Committee** – Rep. Dade Phelan, Chair

**House Public Health Committee** – Rep. Gary VanDeaver, Chair

**Senate Committee on Business and Commerce** – Sen. Charles Schwertner, Chair

**Senate Committee on Health and Human Services** – Sen. Lois Kolkhorst, Chair

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## Guiding Principles



### VISION

To be the best at creating 'next' practices that deliver low-cost licensing and regulatory services and an exceptional customer experience.

### MISSION

To earn the trust of Texans every day by providing innovative regulatory solutions for our licensees and those they serve.

#### TDLR

Courtney Arbour, Executive Director  
Steve Bruno, Deputy Executive Director  
Brandy Myers, Chief Financial Officer  
Susanna Holt Cutrone, Chief of Staff

#### Texas Commission of Licensing & Regulation

Rick Figueroa, Chair  
Thomas F. Butler, Vice Chair  
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Nora Castañeda, M. Ed.

Sujeeth Draksharam  
Lori High, D.N.P.  
Gary Wesson, D.D.S., M.S.

## Executive Summary

This report is provided by the Texas Department of Licensing and Regulation (TDLR) in accordance with the requirements of Senate Bill 1058, Section 1, 81st Regular Session of the Texas Legislature, 2009.

In 2015, Senate Bill 202 transferred 13 Department of State Health Services (DSHS) licensing programs to TDLR — seven in the 2016-17 biennium and six in the 2018-19 biennium. In 2017, licensing and regulation of the practice of Podiatry transferred to TDLR from the Texas State Board of Podiatric Medical Examiners, with the passage of House Bill 3078 (85th Legislature). The 85th Legislature also created licensing and regulation requirements for Behavior Analysts, with the passage of Senate Bill 589.

TDLR's successful implementation of our increasingly diverse responsibilities comes from our motivated and engaged workforce who embrace TDLR's core values and dynamic change. We scale our work using a functionally aligned business model, which removes program silos to eliminate redundancies and achieve greater productivity. Aligning resources across programs requires agility and open communication at all levels of the agency, and the success of this functional model is measured in better service, lower costs, and reduced fees for Texans.

With the addition of health-related programs, TDLR became a health occupation regulatory agency that is subject to the reporting requirements found in Occupations Code, Chapter 114. TDLR currently regulates 41 programs; however, for the purposes of this report and in accordance with the statutory reporting requirements, we are providing data only on those health occupation programs found in Chapter 114 that are regulated by the agency.

## Legislative Requirements

Occupations Code, Chapter 114, requires the development and submission of this annual report.

“(a) Not later than February 1 of each year, each health occupation regulatory agency shall file a report with the chairs of the house and senate committees with primary oversight over the agency that includes the following:

- (1) the number of persons regulated by the agency;
- (2) the number of persons who became subject to regulation by the agency in the previous year;
- (3) the number of persons regulated by the agency by county;
- (4) a description of any complaints reported to the agency or a description of the complaint categories used by the agency and the number of complaints in each category;
- (5) the number of complaints investigated by the agency and a description of the final resolution of the complaints;
- (6) the amount of fees collected by the agency each year;
- (7) the expenses of the agency; and
- (8) any unfunded needs of the agency.”

## Number of Regulated Health Care Practitioners by County

TDLR provides licensee data to the Texas Department of State Health Services (DSHS) Health Professions Resource Center. The Resource Center has created supply and distribution tables for state-licensed health professions in Texas. That information is available here:

<http://www.dshs.state.tx.us/chs/hprc/health.shtm>.

The data provided includes the county name, county population, number of licensees in the county, ratio of population to licensees, ratio of licensees per 100,000 population, and an overall rank by county for the licensee to population ratio.

## Revenue and Expenses Related to Health Care Practitioners

Total fees collected by the agency for Chapter 114 health occupations programs during FY 2025:	<b>\$6,602,378</b>
Total agency expenses for Chapter 114 health occupations programs during FY 2025:	<b>\$5,830,696</b>

Like all agencies, TDLR operates on a two-year budget; comparing program fees and expenditures like the numbers listed above based solely on a one-year look can lead to inaccurate assumptions. Additional factors such as number of licenses issued, and two-year license terms also vary fee and expenditure amounts over a one-year period.

TDLR’s functional alignment model creates efficiencies and savings by distributing work by purpose, not program. TDLR reviews licensing fees in comparison to program administration costs to ensure they are in balance and proposes fee reductions whenever warranted. With five years of revenue and expense data to use for budget projections, we are applying revenue-neutral budget adjustment principles to licensing fee amounts in the health professions programs.

As part of TDLR’s mission to deliver improved service to Texans at a lower cost, TDLR reduced and eliminated numerous fees for many of the transferred health occupation programs. Thanks to these reductions, Texas health professionals at TDLR have kept more than \$8.6 million in their pockets through FY 2025.

## Unfunded Needs of the Agency

TDLR does not have any unfunded needs.

## Licensing and Complaint Data by Program: FY 2025

*\* Note: The number of total alleged violations may not match the number of opened complaints if multiple alleged violations are included in a single complaint.*

<b>ATHLETIC TRAINERS</b>	
<b>Total Number of Licensees</b>	<b>4,591</b>
<b>Athletic Trainer</b>	<b>4,581</b>
<b>Temporary Athletic Trainer</b>	<b>10</b>
<b>New Athletic Trainer</b>	<b>313</b>
<b>New Temporary Athletic Trainer</b>	<b>14</b>
<b>Athletic Trainer Renewed</b>	<b>2,068</b>
<b>Complaint Resolution</b>	
<b>Cases Opened</b>	<b>8</b>
<b>Cases Closed</b>	<b>9</b>
<b>Average Time for Complaint Resolution</b>	<b>186.00</b>
<b>Percent of Cases Closed in Under Six Months</b>	<b>77.78%</b>
<b>Percent of Complaints Resulting in Disciplinary Action</b>	<b>77.78%</b>
<b>Total Alleged Violations*</b>	
<b>Unlicensed activity</b>	<b>3</b>
<b>Code of ethics violation</b>	<b>1</b>
<b>Criminal history</b>	<b>3</b>
<b>Failed to pay dishonored check</b>	<b>1</b>
<b>Sexual contact or behavior</b>	<b>0</b>
<b>Case Outcomes and Penalties</b>	
<b>Agreed Orders</b>	<b>1</b>
<b>Commission Orders</b>	<b>0</b>
<b>Default Orders</b>	<b>0</b>
<b>Penalties Assessed</b>	<b>\$500.00</b>
<b>Penalties Collected</b>	<b>\$500.00</b>
<b>Licenses Revoked (Disciplinary)</b>	<b>0</b>
<b>Licenses Suspended (Disciplinary)</b>	<b>0</b>
<b>Licenses Denied, Suspended, or Revoked (Criminal History)</b>	<b>1</b>
<b>Consumer Restitution</b>	<b>\$0.00</b>
<b>Other Cases Closed without Disciplinary Actions</b>	<b>2</b>
<b>Informally Resolved</b>	<b>1</b>
<b>Insufficient Evidence</b>	<b>4</b>
<b>Warning Letters</b>	<b>0</b>
<b>Withdrawn by Complainant</b>	<b>0</b>
<b>Cease &amp; Desist Orders</b>	<b>0</b>
<b>Emergency Orders</b>	<b>0</b>

<b>BEHAVIOR ANALYSTS</b>	
<b>Total Number of Licensees</b>	<b>6,638</b>
<b>Behavior Analyst</b>	6,410
<b>Assistant Behavior Analyst</b>	228
<b>New Behavior Analyst</b>	1,485
<b>New Assistant Behavior Analyst</b>	89
<b>Behavior Analyst Licenses Renewed</b>	1,610
<b>Assistant Behavior Analyst Licenses Renewed</b>	39
<b>Complaint Resolution</b>	
<b>Cases Opened</b>	81
<b>Cases Closed</b>	44
<b>Average Time for Complaint Resolution</b>	252.73
<b>Percent of Cases Closed in Under Six Months</b>	52.27%
<b>Percent of Complaints Resulting in Disciplinary Action</b>	0.00%
<b>Total Alleged Violations*</b>	
<b>Code of ethics violation</b>	71
<b>Unlicensed activity</b>	10
<b>Criminal history</b>	5
<b>Failed to pay dishonored check</b>	1
<b>Agreed Orders</b>	0
<b>Case Outcomes and Penalties</b>	
<b>Agreed Orders</b>	0
<b>Commission Orders</b>	0
<b>Default Orders</b>	0
<b>Penalties Assessed</b>	\$0.00
<b>Penalties Collected</b>	\$0.00
<b>Licenses Revoked (Disciplinary)</b>	0
<b>Licenses Suspended (Disciplinary)</b>	0
<b>Licenses Denied, Suspended, or Revoked (Criminal History)</b>	0
<b>Consumer Restitution</b>	\$0.00
<b>Other Cases Closed without Disciplinary Actions</b>	15
<b>Informally Resolved</b>	0
<b>Insufficient Evidence</b>	23
<b>Warning Letters</b>	5
<b>Withdrawn by Complainant</b>	1
<b>Cease &amp; Desist Orders</b>	0
<b>Emergency Orders</b>	2

<b>DIETITIANS</b>	
<b>Total Number of Licensees</b>	<b>10,332</b>
<b>Dietitian</b>	10,332
<b>Provisional Dietitian</b>	0
<b>New Dietitian</b>	1,601
<b>New Provisional Dietitian</b>	0
<b>Dietitian Renewed</b>	3,725
<b>Provisional Dietitian Renewed</b>	0
<b>Complaint Resolution</b>	
<b>Cases Opened</b>	8
<b>Cases Closed</b>	6
<b>Average Time for Complaint Resolution</b>	141.33
<b>Percent of Cases Closed in Under Six Months</b>	83.33%
<b>Percent of Complaints Resulting in Disciplinary Action</b>	16.67%
<b>Total Alleged Violations*</b>	
<b>Criminal history</b>	3
<b>Expired license</b>	2
<b>Code of ethics violation</b>	2
<b>Made false, misleading or deceptive advertising</b>	1
<b>Failed to pay dishonored check</b>	1
<b>Case Outcomes and Penalties</b>	
<b>Agreed Orders</b>	1
<b>Commission Orders</b>	0
<b>Default Orders</b>	0
<b>Penalties Assessed</b>	\$6,000.00
<b>Penalties Collected</b>	\$6,000.00
<b>Licenses Revoked (Disciplinary)</b>	0
<b>Licenses Suspended (Disciplinary)</b>	0
<b>Licenses Denied, Suspended, or Revoked (Criminal History)</b>	0
<b>Consumer Restitution</b>	\$9,540.00
<b>Other Cases Closed without Disciplinary Actions</b>	3
<b>Informally Resolved</b>	0
<b>Insufficient Evidence</b>	1
<b>Warning Letters</b>	1
<b>Withdrawn by Complainant</b>	0
<b>Cease &amp; Desist Orders</b>	0
<b>Emergency Orders</b>	0

<b>DYSLEXIA THERAPISTS</b>	
<b>Total Number of Licensees</b>	<b>1,406</b>
Dyslexia Therapist	1,293
Dyslexia Practitioner	113
New Dyslexia Therapist	231
New Dyslexia Practitioner	33
Dyslexia Therapist Renewed	530
Dyslexia Practitioner Renewed	31
<b>Complaint Resolution</b>	
Complaints Received	0
Cases Opened	0
Cases Closed	0
Average Time for Complaint Resolution	0.00
Percent of Cases Closed in Under Six Months	0.00%
Percent of Complaints Resulting in Disciplinary Action	0.00%
<b>Total Alleged Violations*</b>	
Criminal history	0
<b>Case Outcomes and Penalties</b>	
Agreed Orders	0
Commission Orders	0
Default Orders	0
Penalties Assessed	\$0.00
Penalties Collected	\$0.00
Licenses Revoked (Disciplinary)	0
Licenses Suspended (Disciplinary)	0
Licenses Denied, Suspended, or Revoked (Criminal History)	0
Consumer Restitution	\$0.00
Other Cases Closed without Disciplinary Actions	0
Informally Resolved	0
Insufficient Evidence	0
Warning Letters	0
Withdrawn by Complainant	0
Cease & Desist Orders	0
Emergency Orders	0

<b>HEARING INSTRUMENT FITTERS AND DISPENSERS</b>	
<b>Total Number of Licensees</b>	<b>1,038</b>
<b>Hearing Instrument Fitter/Dispenser</b>	<b>763</b>
<b>Apprentice Permit</b>	<b>61</b>
<b>Temporary Training Permit</b>	<b>198</b>
<b>Approved Continuing Education Providers</b>	<b>16</b>
<b>New Hearing Instrument Fitter/Dispenser</b>	<b>73</b>
<b>New Apprentice Permit</b>	<b>62</b>
<b>New Temporary Training Permit</b>	<b>117</b>
<b>New Continuing Education Providers Approved</b>	<b>0</b>
<b>Hearing Instrument Fitter/Dispenser Renewed</b>	<b>355</b>
<b>Apprentice Permit Renewed</b>	<b>10</b>
<b>Temporary Training Permit Renewed</b>	<b>94</b>
<b>Continuing Education Provider Approvals Renewed</b>	<b>17</b>
<b>Complaint Resolution</b>	
<b>Cases Opened</b>	<b>17</b>
<b>Cases Closed</b>	<b>12</b>
<b>Average Time for Complaint Resolution</b>	<b>183.67</b>
<b>Percent of Cases Closed in Under Six Months</b>	<b>75.00%</b>
<b>Percent of Complaints Resulting in Disciplinary Action</b>	<b>33.33%</b>
<b>Total Alleged Violations*</b>	
<b>Criminal History</b>	<b>5</b>
<b>Unethical conduct</b>	<b>4</b>
<b>Records Violation</b>	<b>2</b>
<b>False, misleading and deceptive advertisement</b>	<b>2</b>
<b>Unprofessional conduct</b>	<b>2</b>
<b>Unlicensed</b>	<b>1</b>
<b>Failed to pay dishonored check</b>	<b>1</b>
<b>Late, incorrect, or no refund issued</b>	<b>1</b>
<b>Case Outcomes and Penalties</b>	
<b>Agreed Orders</b>	<b>0</b>
<b>Commission Orders</b>	<b>0</b>
<b>Default Orders</b>	<b>4</b>
<b>Penalties Assessed</b>	<b>\$84,000.00</b>
<b>Penalties Collected</b>	<b>\$0</b>
<b>Licenses Revoked (Disciplinary)</b>	<b>2</b>
<b>Licenses Suspended (Disciplinary)</b>	<b>0</b>
<b>Licenses Denied, Suspended, or Revoked (Criminal History)</b>	<b>0</b>
<b>Consumer Restitution</b>	<b>\$5,240.00</b>
<b>Other Cases Closed without Disciplinary Actions</b>	<b>5</b>
<b>Informally Resolved</b>	<b>0</b>

<b>Insufficient Evidence</b>	2
<b>Warning Letters</b>	1
<b>Withdrawn by Complainant</b>	0
<b>Cease &amp; Desist Orders</b>	0
<b>Emergency Orders</b>	0

<b>MASSAGE THERAPY</b>	
<b>Total Number of Licensees</b>	<b>48,797</b>
<b>Massage Therapist</b>	33,224
<b>Massage Therapy Instructor</b>	1,654
<b>Massage Therapy Student</b>	10,022
<b>Massage Establishment</b>	3,449
<b>Massage School</b>	86
<b>Approved Continuing Education Providers</b>	362
<b>New Massage Therapist</b>	5,177
<b>New Massage Therapy Instructor</b>	187
<b>New Massage Therapy Student</b>	5,328
<b>New Massage Establishment</b>	1,019
<b>New Massage School</b>	16
<b>New Continuing Education Providers Approved</b>	48
<b>Massage Therapist Renewed</b>	12,804
<b>Massage Therapy Instructor Renewed</b>	629
<b>Massage Establishment Renewed</b>	828
<b>Massage School Renewed</b>	22
<b>Continuing Education Provider Approvals Renewed</b>	130
<b>Complaint Resolution</b>	
<b>Cases Opened</b>	1,366
<b>Cases Closed</b>	901
<b>Average Time for Complaint Resolution</b>	223.28
<b>Percent of Cases Closed in Under Six Months</b>	60.16%
<b>Percent of Complaints Resulting in Disciplinary Action</b>	19.76%
<b>Total Alleged Violations*</b>	
<b>Allowed a person to reside on premises</b>	296
<b>Consultation document</b>	287
<b>Criminal history</b>	279
<b>Sexual misconduct</b>	188
<b>Unlicensed therapist</b>	186
<b>Unlicensed establishment</b>	177
<b>Allowed an unlicensed or expired therapist to work</b>	175
<b>Ethics violation</b>	100
<b>Sexual assault</b>	67
<b>Failed to maintain employee records</b>	39
<b>Failed to cooperate with Department</b>	38
<b>Anti-Human Trafficking Team requested to review license eligibility</b>	36
<b>Department believed there was an offense of Chapter 20A</b>	25
<b>Allowed nude or inappropriate clothes</b>	22
<b>Advertisement violation</b>	22

Failed to pay dishonored check	22
Expired establishment license	18
Practiced in unlicensed facility	15
Failed to display license	15
Failed to separate residential or sleeping quarters	14
School failed to maintain records	12
Failed to drape	11
Failed to post complaint sign	11
Law Enforcement notified the Department there was an offense of Chapter 20A	10
Improper technique	9
Failed to comply with an order	9
Sanitation	9
School failed obtain student permit	8
Operated a sexually oriented business	6
School student grievance	5
School Curriculum	5
Committed fraud, deceit, negligence, or was incompetent	4
Failed to terminate an absentee student	2
Expired therapist license	2
Provided false information to Department	2
Exceeded scope of license	1
School internship	1
Unlicensed school	1
<b>Case Outcomes and Penalties</b>	
Agreed Orders	130
Commission Orders	4
Default Orders	35
Penalties Assessed	\$381,250.00
Penalties Collected	\$191,050.00
Licenses Revoked (Disciplinary)	78
Licenses Suspended (Disciplinary)	3
Licenses Denied, Suspended, or Revoked (Criminal History)	21
Consumer Restitution	\$0.00
Other Cases Closed without Disciplinary Actions	301
Informally Resolved	69
Insufficient Evidence	79
Warning Letters	273
Withdrawn by Complainant	1
Cease & Desist Orders	4
Emergency Orders	51

<b>MIDWIVES</b>	
<b>Total Number of Licensees</b>	<b>413</b>
<b>Midwife</b>	411
<b>Midwifery School</b>	2
<b>New Midwife</b>	49
<b>Number of Midwives Renewed</b>	179
<b>Number of Midwifery Schools Renewed</b>	1
<b>Complaint Resolution</b>	
<b>Cases Opened</b>	32
<b>Cases Closed</b>	38
<b>Average Time for Complaint Resolution</b>	376.71
<b>Percent of Cases Closed in Under Six Months</b>	47.37%
<b>Percent of Complaints Resulting in Disciplinary Action</b>	34.21%
<b>Total Alleged Violations*</b>	
<b>No or incomplete, or wrong protocols</b>	20
<b>Transfer violation</b>	5
<b>Criminal history</b>	3
<b>Unlicensed</b>	3
<b>Referral violation</b>	2
<b>Failed to follow instruction or emergency protocols</b>	2
<b>Unsafe or unclean environment</b>	2
<b>Expired license</b>	1
<b>Deceived or defrauded the public</b>	1
<b>Lack of personal or professional character</b>	1
<b>Failed to pay dishonored check</b>	1
<b>Failed to provide info to client</b>	1
<b>Falsified or fraudulent birth certificate</b>	1
<b>Case Outcomes and Penalties</b>	
<b>Agreed Orders</b>	13
<b>Commission Orders</b>	0
<b>Default Orders</b>	0
<b>Penalties Assessed</b>	\$27,250.00
<b>Penalties Collected</b>	\$20,250.00
<b>Licenses Revoked (Disciplinary)</b>	0
<b>Licenses Suspended (Disciplinary)</b>	0
<b>Licenses Denied, Suspended, or Revoked (Criminal History)</b>	0
<b>Consumer Restitution</b>	\$0.00
<b>Other Cases Closed without Disciplinary Actions</b>	6
<b>Informally Resolved</b>	0

<b>Insufficient Evidence</b>	14
<b>Warning Letters</b>	5
<b>Withdrawn by Complainant</b>	0
<b>Cease &amp; Desist Orders</b>	0
<b>Emergency Orders</b>	1

<b>ORTHOTISTS &amp; PROSTHETISTS</b>	
<b>Total Number of Licensees</b>	<b>894</b>
<b>Orthotist</b>	85
<b>Prosthetist</b>	78
<b>Orthotist and Prosthetist</b>	340
<b>Orthotic Student</b>	5
<b>Prosthetic Student</b>	7
<b>Orthotic and Prosthetic Student</b>	58
<b>Orthotist Assistant</b>	26
<b>Prosthetist Assistant</b>	12
<b>Orthotist and Prosthetist Assistant</b>	36
<b>Orthotic Facility</b>	9
<b>Prosthetic Facility</b>	29
<b>Orthotic and Prosthetic Facility</b>	209
<b>New Orthotist</b>	3
<b>New Orthotist and Prosthetist</b>	26
<b>New Orthotic Student</b>	0
<b>New Prosthetic Student</b>	0
<b>New Orthotic and Prosthetic Student</b>	41
<b>New Prosthetist Assistant</b>	1
<b>New Orthotist and Prosthetist Assistant</b>	5
<b>New Prosthetic Facility</b>	5
<b>New Orthotic and Prosthetic Facility</b>	22
<b>Orthotist Renewed</b>	56
<b>Prosthetist Renewed</b>	43
<b>Orthotists and Prosthetist Renewed</b>	156
<b>Orthotic and Prosthetic Student Renewed</b>	2
<b>Orthotist Assistant Renewed</b>	10
<b>Prosthetist Assistant Renewed</b>	4
<b>Orthotist and Prosthetist Assistant Renewed</b>	15
<b>Orthotic Facility Renewed</b>	5
<b>Prosthetic Facility Renewed</b>	10
<b>Orthotic and Prosthetic Facility</b>	89
<b>Complaint Resolution</b>	
<b>Cases Opened</b>	11
<b>Cases Closed</b>	11
<b>Average Time for Complaint Resolution</b>	205.36
<b>Percent of Cases Closed in Under Six Months</b>	54.55%
<b>Percent of Complaints Resulting in Disciplinary Action</b>	0.00%
<b>Total Alleged Violations*</b>	

<b>Criminal History</b>	4
Practiced Without a License	2
Provided Fraudulent or Was Deceitful with Services	1
Unprofessional or Unethical Conduct	1
Gross Negligence or Malpractice	1
Failed to Cooperate with Department	1
Failed to Display Complaint Sign	1
Employed Unlicensed Individual or Had an Expired License	1
Failed to Display Practitioner License	1
<b>Outcomes and Penalties</b>	
Agreed Orders	0
Commission Orders	0
Default Orders	0
Penalties Assessed	\$0.00
Penalties Collected	\$0.00
Licenses Revoked (Disciplinary)	0
Licenses Suspended (Disciplinary)	0
Licenses Denied, Suspended, or Revoked (Criminal History)	0
Consumer Restitution	\$102,777.86
Other Cases Closed without Disciplinary Actions	5
Informally Resolved	0
Insufficient Evidence	3
Warning Letters	3
Withdrawn by Complainant	0
Cease & Desist Orders	0
Emergency Orders	0

<b>PODIATRISTS</b>	
<b>Total Number of Licensees</b>	<b>1,612</b>
<b>Doctor of Podiatric Medicine</b>	1,295
<b>Radiological Technician</b>	252
<b>First Year DPM Residents</b>	23
<b>Second Year DPM Residents</b>	19
<b>Third Year DPM Residents</b>	18
<b>New Doctor of Podiatric Medicine</b>	62
<b>New Radiological Technician</b>	86
<b>Doctor of Podiatric Medicine Renewed</b>	527
<b>Radiological Technician Renewed</b>	173
<b>Nitrous Oxide Permits</b>	2
<b>New Nitrous Oxide Permits</b>	1
<b>Renewed Nitrous Oxide Permits</b>	1
<b>Hyperbaric Oxygen Permit</b>	3
<b>New Hyperbaric Oxygen Permit</b>	1
<b>Renewed Hyperbaric Oxygen Permit</b>	1
<b>Complaint Resolution</b>	
<b>Cases Opened</b>	38
<b>Cases Closed</b>	24
<b>Average Time for Complaint Resolution</b>	326.25
<b>Percent of Cases Closed in Under Six Months</b>	41.67%
<b>Percent of Complaints Resulting in Disciplinary Action</b>	4.17%
<b>Total Alleged Violations*</b>	
<b>Gross negligence or malpractice</b>	24
<b>Unprofessional or unethical conduct</b>	12
<b>Fraud and deceit in services provided</b>	4
<b>Criminal history</b>	3
<b>Illness or mental disease, or use of alcohol or drugs.</b>	1
<b>Case Outcomes and Penalties</b>	<b>28</b>
<b>Agreed Orders</b>	1
<b>Commission Orders</b>	0
<b>Default Orders</b>	0
<b>Penalties Assessed</b>	\$22,500.00
<b>Penalties Collected</b>	\$22,500.00
<b>Licenses Revoked (Disciplinary)</b>	0
<b>Licenses Suspended (Disciplinary)</b>	0
<b>Licenses Denied, Suspended, or Revoked (Criminal History)</b>	0
<b>Consumer Restitution</b>	\$710.00

Other Cases Closed without Disciplinary Actions	4
Informally Resolved	0
Insufficient Evidence	16
Warning Letters	1
Withdrawn by Complainant	2
Cease & Desist Orders	0
Emergency Orders	0

<b>SPEECH-LANGUAGE PATHOLOGISTS &amp; AUDIOLOGISTS</b>	
<b>Total Number of Licensees</b>	<b>27,597</b>
Speech-Language Pathologist	19,273
Speech-Language Pathologist Intern	1,078
Speech-Language Pathologist Assistant	5,464
Audiologist	1,644
Audiologist Intern	67
Audiologist Assistant	71
New Speech-Language Pathologist	1,270
New Speech-Language Pathologist Intern	943
New Speech-Language Pathologist Assistant	752
New Audiologist	104
New Audiologist Intern	56
New Audiologist Assistant	22
Speech-Language Pathologist Renewed	9,019
Speech-Language Pathologist Intern Renewed	273
Speech-Language Pathologist Assistant Renewed	2,159
Audiologist Renewed	775
Audiologist Intern Renewed	28
Audiologist Assistant Renewed	14
<b>Complaint Resolution</b>	
Cases Opened	47
Cases Closed	31
Average Time for Complaint Resolution	172.77
Percent of Cases Closed in Under Six Months	67.74%
Percent of Complaints Resulting in Disciplinary Action	9.68%
<b>Total Alleged Violations*</b>	
Code of ethics violation	25
Criminal history	9

Falsified records	7
Failed to pay dishonored check	6
Billed for services not provided	6
Violation that involved supervision	3
Failed to maintain records	1
Medical evaluation or waiver violation	1
<b>Case Outcomes and Penalties</b>	
Agreed Orders	2
Commission Orders	0
Default Orders	0
Penalties Assessed	\$4,250.00
Penalties Collected	\$4,250.00
Licenses Revoked (Disciplinary)	0
Licenses Suspended (Disciplinary)	0
Licenses Denied, Suspended, or Revoked (Criminal History)	1
Consumer Restitution	\$0.00
Other Cases Closed without Disciplinary Actions	10
Informally Resolved	0
Insufficient Evidence	15
Warning Letters	2
Withdrawn by Complainant	1
Cease & Desist Orders	0
Emergency Orders	0